November 10, 2026

To:

All Bidders

Tender No. 395/2026 For Professional Consulting Services of Supervisory Independent Safety Assessment for the Metro Project (SISA)

Addendum No. 1

1. Pursuant to the Invitation to Bid issued on October 5, 2026 (the "**ITB**") and in accordance with the provisions thereof, the attention of all Bidders is drawn to the clarification attached as Annex A hereto.
2. In the event of any discrepancy, ambiguity or contradiction between any information contained in this Addendum and the Tender Documents, including the Invitation to Bid, the provisions of the Addendum shall prevail.
3. This Addendum shall constitute an integral part of the Invitation and the Tender Documents.
4. This Addendum shall be signed and attached to the Bid, in accordance with the provisions of the Tender Documents.
5. The issuance of this Addendum does not derogate from any of NTA's or the Tender Committee's rights and prerogatives under the Tender Documents or Law.
6. All capitalized terms used and not defined herein shall have the meaning ascribed to such terms in the Tender Documents. Any capitalized words, terms, phrases or abbreviations used or defined specifically in any clause, section, paragraph or article of this document shall have the meaning set forth therein.

Respectfully Yours,

NTA – Metropolitan Mass Transit System

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Bidder's Signature

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Annex A

Clarifications			
Item No.	**Q/A**	**Questions and Answers**	**Section**
1.	**Q:**	Please clarify if the ISA (Independent Safety Assessor) is required to be accredited under ISO/IEC 17020 and 17065 as threshold requirements.	Volume 1 – Part II; Threshold Requirements (TR), 2.2.2. Accreditations
	A:	The Tender Committee clarifies that the ISA (Independent Safety Assessor) is required to be accredited under ISO/IEC 17020 and 17065 as threshold requirements.	
2.	**Q:**	Please provide additional information and forecasts regarding the Project, including, inter alia, the Project timetable and milestones, submissions and interim submissions, anticipated workload and resources, allocation of responsibilities, number of contractors, subcontractors, suppliers and operators, and the expected locations and frequency of site visits, audits, inspections and tests.	Information About the Project
	A:	The Tender Committee clarifies that at this time, information regarding the Project, to the extent not already specified in the Tender Documents, will be determined and delivered as the Project progresses, in accordance with the Tender Documents and the requirements of the Project.	
3.	**Q:**	What will be the exact relationship between the **SISA** and the **PISAs** appointed by the DBOM contractors?	Scope of Services
	A:	Bidders are referred to Sections 5.4 and 9 of Appendix 1 (Scope of Services) to the Services Agreement.	
4.	**Q:**	Will the SISA participate in the Gate Reviews with the relevant authority?	

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Clarifications			
Item No.	**Q/A**	**Questions and Answers**	**Section**
	A:	The Tender Committee clarifies that the SISA may participate in the Gate Reviews with the relevant authorities, as required.	
5.	**Q:**	Regarding the scope of the services, could NTA clarify whether the SISA is responsible for integrating the ISA assessments of the different subsystems and define the boundaries, division of responsibilities and interfaces between the SISA and the PISAs appointed by the DBOM Contractors, including by providing detailed responsibility and deliverables interface matrices.	
	A:	The Tender Committee clarifies that the DBOM Contractor is responsible for integrating the relevant safety evidence into the integrated Safety Case, while the PISAs independently assess the DBOM Contractor's scope. All, subject to NTA's discretion to implement changes and/or variations and/or alterations with respect to the Metro Project. The SISA reviews the integrated Safety Case and endorses the PISAs' work. If it identifies deficiencies or interface issues between PISAs, it shall notify NTA and recommend remedial action. The above is not an exhaustive description of the parties' duties and interfaces. Bidders are referred, inter alia, to Sections 5.3 and 5.4 of Appendix 1 (Scope of Services) to the Services Agreement.	
6.	**Q:**	Which authority will ultimately issue the **Permit to Operate (PTO)**?	Permit to Operate (PTO)
	A:	The Ministry of Transport.	
7.	**Q:**	Have acceptance criteria for the SISA already been agreed with the **Ministry of Transport**?	

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	A:	The Tender Committee clarifies that criteria applicable to the SISA were determined by the Ministry of Transport and incorporated into the Tender Documents and the Ministry of Transport's decision on the matter is subject to its own discretion.	
8.	**Q:**	Is there a standard **Safety Case** structure already approved by the NTA?	Safety Cases
	A:	The Tender Committee clarifies that A standard Safety Case structure is based on EN 50126 and EN 50129.	
9.	**Q:**	Which tools will be used for **Hazard Log Management**?	
	A:	The Tender Committee clarifies that the intention is to use commonly used tools, such as Excel. However, any tool used shall be subject to NTA's prior approval.	
10.	**Q:**	What level of physical presence in Israel is expected from the SISA team?	Resources
	A:	NTA currently envisages short visits to Israel, as required by NTA, However, the frequency and duration cannot be determined with certainty at this stage. All, subject to NTA's discretion.	
11.	**Q:**	What is the expected frequency of field audits and site inspections?	
	A:	The Tender Committee clarifies that it shall be based on the SISA's Safety Assessment Plan.	
12.	**Q:**	What level of documentary evidence will be required to substantiate the ISA references submitted as part of the proposal?	Technical Evaluation

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	A:	Bidders are referred to Volume 1, Part II (Threshold Requirements), Volume 1, Part III (Evaluation Criteria), Tender Form 10 and its Annexes, and the relevant provisions of the Invitation to Bid.	
13.	**Q:**	Please clarify if the bidder can rely on experience of related legal entities (Parent, sister, sibling companies). Please clarify if Joint Ventures, Consortia, or other forms of association between multiple legal entities are permitted to participate in this tender	
	A:	The Bidder must be a single legal entity and the experience presented by it shall be accumulated under its own legal entity, in accordance with the Threshold Requirements and Evaluation Criteria.	
14.	**Q:**	1. Please clarify if it is possible for bidders to demonstrate the required Experience for GOA4, GOA3 and GOA2 projects as an AsBo instead of an ISA. 2. Please clarify if references related to generic products that are subsequently deployed in GOA4 projects considered acceptable, or are only project-specific applications accepted?	
	A:	1. The Tender Committee clarifies that experience as an AsBo cannot be presented instead of the required experience as an ISA. 2. With respect to the first Quality Criterion in the evaluation part, for experience to be considered, only projects in which the ISA was responsible for the entire signaling and train control system safety case will qualify. Experience limited to the independent safety assessment of a product or a specific component within the signaling system will not be considered.	

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		3. For the avoidance of doubt, qualifying experience must relate to work performed as the ISA for the signaling system as a whole, including responsibility for the signaling and train control system Safety Case..	
15.	**Q:**	Could NTA please clarify the envisaged PISA structure for the Metro Project? In particular, will the subsystems listed in Section 1.3.2 be covered by: 1. a single PISA appointed by each DBOM Contractor for the entire Metro System within its scope (M1 or M2/M3); 2. multiple PISAs covering groups of subsystems; or 3. dedicated PISAs for individual subsystems? Please also clarify the expected interfaces between such PISAs and the SISA.	Appendix 1 - Sections 1.3.2 & 5.4
	A:	The Tender Committee clarifies that each DBOM Contractor is required to engage the PISAs in accordance with its Safety Plan and the Director's instructions under the Railways Ordinance ("Director's instructions").	
16.	**Q:**	Could NTA please clarify the assessment responsibilities related to the Fire Life Safety Strategy (FLSS)? In particular, should the FLSS be independently assessed by the SISA, by the relevant PISA(s), or by both? Where both parties are involved, please clarify the respective responsibilities and deliverables, as well as the interfaces between the SISA and the PISA(s).	Appendix 1 - Scope of Services
	A:	The Tender Committee clarifies that the SISA shall act as the PISA for the Infra 1 packages.	

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		In this capacity, the SISA shall be responsible, inter alia, for assessing the safety processes, design compliance evidence, and endorsement activities within the Infra 1 scope. For the DBOM packages, the relevant dedicated PISA shall be responsible for assessing the safety evidence and Safety Cases within its respective system scope. The SISA shall also assess the work performed by the DBOM Contractors in accordance with its Scope of Services.	
17.	**Q:**	Could NTA please clarify which party is expected to perform the independent assessment of interfaces and system integration aspects between Civil Works (Infra #1) and the railway systems and subsystems delivered under the DBOM contracts? In particular, please clarify whether such integration assessment falls within the responsibility of the relevant PISA(s), the SISA, or both, and how responsibilities are allocated where interfaces involve multiple contractors or multiple PISAs.	Appendix 1 - Sections 1.3.2, 5.4 & 9
	A:	The Tender Committee clarifies that the PISA shall perform the independent assessment within the scope of the relevant Contractor and DBOM Contractor, including the interfaces integrated into that scope. The SISA shall provide supervisory independent assessment at the overall Project and integration level, within the PISA's scope of work.	
18.	**Q:**	Assuming the Consultant will act as PISA for the Infra #1 Contractors and as Project SISA, supervising the DBOM Contractors' PISAs. Could NTA clarify, whether all Infra #1 PISA activities are included in the SISA scope and remuneration under this Tender?	Appendix 1 - Sections 5.1.4, 5.4.2, 5.4.3
	A:	The Tender Committee clarifies that the SISA shall act, inter alia, as a PISA for Infra #1.	

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		Regarding the inclusion of Infra #1 PISA activities in the Services, Bidders are referred to Appendix 1 (Scope of Services) and Appendix 2 (Remuneration and Payment) to the Services Agreement. Payment shall be made in accordance with the provisions of the Services Agreement. These Appendices do not specify the number of Infra #1 contracts or Safety Cases.	
19.	**Q:**	Could NTA please clarify the expected assessment methodology to be adopted by the SISA in relation to the work performed by the PISAs? Please confirm that the SISA is expected primarily to perform the review, validation and integration of the PISA deliverables at project level.	Appendix 1 - Section 5.4
	A:	The Tender Committee clarifies that the PISA's scope includes the independent assessment of the relevant safety processes, deliverables and Safety Cases, including the preparation of the required assessment reports and endorsements. The extent of these activities will depend on the applicable contracts and the Project scope. The SISA is expected primarily to perform the review, the extent of which will be determined as the Project progresses and in accordance with the Tender Documents. The required independence shall be maintained throughout the PISA's assignment. Bidders are referred, inter alia, to Sections 5.4, 9 and 10 of Appendix 1 (Scope of Services) to the Services Agreement.	

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20.	**Q:**	Please clarify the scope of the conflict-of-interest restrictions applicable to a Consultant and its affiliated companies. In particular, following the award of the SISA contract, would the Consultant or any affiliated company be prevented from providing independent assessment, certification, assurance, verification or consulting services to contractors, DBOM contractors, suppliers, rolling stock manufacturers or subsystem suppliers involved in the Metro Project?	Agreement - Sections 11.3 & 11.5 Appendix 1
	A:	The Tender Committee clarifies that the Consultant is subject to the conflict-of-interest restrictions set out in the Tender Documents, including Section 11 of the Services Agreement and Section 3 of Appendix 1 (Scope of Services). Individual cases shall be reviewed on a case-by-case basis, in accordance with the Tender Documents and the Tender committee authority under Law. No general approval is granted for such engagements.	
21.	**Q:**	Please confirm whether travel and accommodation reimbursement for FAT attendance also includes subsistence expenses and local transportation.	Appendix 1 - Section 9.2.12
	A:	The Tender Committee clarifies that Appendix 1 (Scope of Services) provides for reimbursement of economy-class travel and accommodation costs incurred in attending FATs. Bidders are also referred to Appendix 2 (Remuneration and Payment).	
22.	**Q:**	Apart from travel to Israel and FAT attendance, will any other travel required by NTA, including overseas audits or assessments, be reimbursable?	Appendix 2 - Section 3
	A:	The Tender Committee clarifies that Appendix 1 (Scope of Services) provides for reimbursement of economy-class travel and accommodation costs incurred in attending FATs. Bidders are also referred to Appendix 2 (Remuneration and Payment).	

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23.	**Q:**	Could NTA confirm that no permanent local office or dedicated resident personnel in Israel are required under this Tender, except for attendance at meetings, audits, FATs, SATs and other activities specifically requested by NTA?	Appendix 1 - Section 8
	A:	The Tender Committee confirms that the Tender does not require a permanent local office or dedicated resident personnel in Israel. However, extended stays in Israel from time to time may be required, depending on the requirements of NTA and the Project.	
24.	**Q:**	Could NTA confirm whether the stated hourly rates are intended to cover all activities under the Scope of Services, including audits, report preparation, meetings, coordination activities and management overheads?	ITB - Section 7.5 & Tender Form 11
	A:	The Tender Committee confirms that the Hourly Rates constitute the consideration for the Services and cover all activities and obligations under the Agreement, including audits, report preparation, meetings, coordination activities and management overheads, subject to any reimbursement expressly provided for in the Agreement. Bidders are referred to Annex A to the ITB and Appendix 2 (Remuneration and Payment) to the Services Agreement.	
25.	**Q:**	Could NTA confirm whether the Performance Guarantee is required only after contract award and prior to contract execution, and not as part of the bid submission?	Agreement - Section 6
	A:	The Tender Committee confirms that the Performance Guarantee is not required as part of the Bid submission. The Successful Bidder shall provide the Performance Guarantee within the period specified in the Letter of Award and prior to the execution of the Services Agreement.	

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		Bidders are referred to Section 10.2.3.2 of the ITB and Section 6.1 of the Services Agreement.	
26.	**Q:**	Could NTA confirm whether insurance policies issued outside Israel are acceptable provided that the required coverage limits and contractual provisions are met?	Appendix 12 (Insurance)
	A:	The Tender Committee confirms that insurance policies issued by foreign insurers are acceptable, provided that the insurers and the policies comply with all applicable requirements of Section 7 of the Services Agreement and Appendix 12 (Certificate of Insurance). It is further clarified that no amendment shall be made to the Tender Documents.	
27.	**Q:**	Could NTA confirm whether existing corporate Professional Indemnity Insurance with limits exceeding EUR 2 million will be acceptable, rather than project-specific coverage?	Appendix 12 - Section 1.3
	A:	The Tender Committee confirms that an existing corporate Professional Liability Insurance policy is acceptable and that a project-specific policy is not necessarily required, provided that the policy complies with all applicable requirements of Section 7 of the Services Agreement and Appendix 12 (Certificate of Insurance). It is further clarified that no amendment shall be made to the Tender Documents.	
28.	**Q:**	Could NTA clarify whether compensation is payable for committed resources and approved work in progress in the event of discretionary termination by NTA?	Agreement - Section 14.1.1

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	A:	The Tender Committee clarifies that, in the event of termination by NTA, the Consultant shall be paid for Services performed up to the date of termination, based on the applicable Hourly Rates and in accordance with the Services Agreement. No additional compensation shall be payable for the termination, in accordance with the Tender Documents.	
29.	**Q:**	Could NTA confirm whether the two SAP licenses provided free of charge are per team or per Consultant, and indicate the expected number of users requiring access during contract execution?	Digital Chapter - Section 3
	A:	The Tender Committee confirms that NTA shall provide two SAP user licenses and digital signatures at its own cost to the Consultant for the Services, and not two licenses per team. The number of users requiring access will depend on the Consultant's requirements during the performance of the Services. If additional licenses are requested, the Consultant shall bear their cost and annual maintenance fees. Bidders are referred to Section 3 of Appendix 10 (Digital Chapter) to the Services Agreement.	
30.	**Q:**	Please confirm the language requirements applicable during contract execution. In particular, can NTA confirm whether all project documents, meetings, meeting minutes, comments, review responses, safety documentation, correspondence with contractors and communications with the Ministry of Transport relevant to the SISA activities will be issued in English? If certain documents or meetings may be conducted in Hebrew, please clarify whether translations will be provided by NTA and whether the Consultant may rely on such translations for the performance of the Services.	ITB - Section 5.4.4

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	A:	The Tender Committee clarifies that, pursuant to Section 1.5.2 of the Services Agreement, the language of the Agreement and all communications in connection with it shall be English. The SISA will not be required to translate documents from Hebrew into English. For the avoidance of doubt, the Tender Documents do not provide a general undertaking that all Project documents or communications involving third parties will be issued in English, or that NTA will provide translations of documents in Hebrew. The Consultant's obligations regarding Project Information, including its verification, remain subject to Section 2.1 of the Services Agreement.	
31.	**Q:**	For foreign bidders, please clarify the requirements regarding the attorney-at-law / public notary confirmations accompanying the Bid documents. In particular: 1. May the Bid and Tender Forms be executed by the Consultant's CEO or other authorized legal representative, with an accompanying certification from an external attorney-at-law? 2. Is certification by the Consultant's in-house legal counsel acceptable, provided that such counsel is duly licensed to practice law in the relevant jurisdiction? 3. In which cases, if any, is notarization by a public notary required instead of attorney certification? 4. Must the attorney-at-law or public notary be licensed in Israel, or may the certification be issued by a qualified attorney/notary in the bidder's home jurisdiction?	ITB - Section 5.5.5 &Relevant Tender Forms

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	A:	The Tender Committee clarifies that the Bid and Tender Forms shall be signed by persons authorized to bind the Bidder. Signatures shall be executed and certified in accordance with applicable Law and the requirements of the Tender Documents. Bidders are referred to Section 5.5 of the ITB and the relevant Tender Forms.	
32.	**Q:**	Without considering the Redacted Copy, please confirm the required number of USB storage devices to be submitted. Specifically, are two USB drives required for each of the three hard-copy sets (original plus two copies), resulting in a total of six USB drives, or are only two USB drives required for the Bid as a whole?	ITB - Section 5.6
	A:	The Tender Committee clarifies that two USB storage devices in total are required, as the Price Proposal shall be submitted on one separate USB storage device.	
33.	**Q:**	Criterion 1 awards 3 points for each GoA3/GoA4 project (up to 13 projects) and 1 point for each GoA2 project (up to 3 projects), while the maximum score for the criterion is stated to be 39 points. Please clarify whether: 1. The maximum score for Criterion 1 is intended to be 42 points (39 + 3), or; 2. The maximum score remains capped at 39 points, in which case the purpose and scoring treatment of the additional GoA2 projects should be clarified (e.g.: "A maximum of 12 GoA3 or GoA4 Projects will be scored under this criterion.").	Evaluation Criteria Criterion No. 1
	A:	The Tender Committee clarifies that the maximum score for Criterion 1 is 39 points, including points awarded for GoA2 Projects. Up to 13 qualifying GoA3 or GoA4 Projects and up to 3 qualifying GoA2 Projects may be scored, subject to the overall cap of 39 points. For example:	

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		13 qualifying GoA3 or GoA4 Projects score 39 points. Alternatively, 12 qualifying GoA3 or GoA4 Projects and 3 qualifying GoA2 Projects also score 39 points. Bidders are referred to Criterion 1 in Section 3.2 of Volume 1, Part III (Evaluation Criteria)	
34.	**Q:**	With reference to Article 12.1 (Item 12 – General), requiring the Vendor to arrange and maintain insurance "for itself and for the benefit of NTA", please clarify whether the reference to insurance being maintained "for the benefit of NTA" is intended to require NTA to be included as an additional insured under all insurance policies to be maintained by the Consultant. In particular, with reference to Appendix 12 – Certificate of Insurance, Clause 1.3, requiring the Professional Liability Insurance policy to be "extended to indemnify NTA for its liability due to any act or omission of the Consultant […] subject to a 'cross liability' clause", please confirm whether NTA is required to be included as an additional insured under the Professional Liability Insurance policy.	Appendix 12 - Certificate of Insurance
	A:	As detailed in Addendum A of the DPA, the Services, as defined in the Agreement, are not relevant to any use of Personal Information and no data processing operations are required, therefore Section 12.1 isn't relevant Insurance requirements are set out in Appendix 12. It is clarified that under Appendix 12 (Section 1.3), the Professional Liability policy is required to be extended to indemnify NTA for its liability arising from the Consultant's acts or omissions, subject to a cross-liability clause. NTA may be named as an additional insured, but this is not required under the tender terms.	

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35.	**Q:**	Please can you confirm if the scope described in Section 9.2 is intended for both the Infra #1 PISA and the NTA SISA roles or whether a more simplified version will be adopted by Infra #1 PISA and a higher-level oversight, relying on the DBOM PISA will be adopted by the NTA SISA.	Tender 395/2026 Vol 1 Part V Appendix 1 Section 9.2
	A:	The Tender Committee clarifies that both the PISA of the DBOM and SISA acting as PISA shall perform their respective assessments in accordance with the applicable standards and the Scope of Services set out in the Tender Documents.	
36.	**Q:**	Will ISA reports be required at interim submissions.	Tender 395/2026 Vol 1 Part V Appendix 1
	A:	The Tender Committee clarifies that ISA reports may be required at interim submissions, as determined by NTA according to the requirements of the Project, taking into account the Safety Assessment Plan and the applicable provisions of the Tender Documents.	
37.	**Q:**	What are the requirements for **interoperability** between the Lines M1, M2 and M3 (if any) – from technical and operational point of view? and in how far is SISA assessment requested for this topic?	Volume 1 – Part I, 2 (2.1)
	A:	The Tender Committee clarifies that interoperability aspects between the Metro lines shall be assessed by the relevant PISAs within their respective scopes. The SISA shall assess relevant interoperability aspects within the scope of the Services, taking into account the PISAs' work. The detailed technical and operational interoperability requirements will be determined in accordance with the requirements and development of the Project. Bidders are referred to Sections 5.4 and 9 of Appendix 1 (Scope of Services) to the Services Agreement.	

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38.	**Q:**	Is it expected by NTA that **O&M Contractor assessment** and the respective O&M Safety deliverables for Lines M1, M2 and M3 will also form part of the SISA assessment? Please clarify.	Volume 2 – Part V, Appendix 1 – Scope of Services, 5.2
	A:	The Tender Committee clarifies as follows: It is part of the SISA responsibilities to spot check and confirm the satisfactory performance of the PISA's responsibilities including, inter alia, the O&M Safety deliverables. In general, the SISA's assessment will come after the PISA assessment but this can at times occur in parallel. Bidders are referred, inter alia, to Sections 5.4.4 and 9.4.4 of Appendix 1 (Scope of Services) to the Services Agreement.	
39.	**Q:**	It is said that the DBOM Contractor is responsible for the safety demonstration of the railway system being the **Overall Safety Integrator.** Does this mean that the DBOM Contractor is responsible for: 1. Integration of Infra #2 scope of supply and; 2. Integration of Infra #1 and Infra #2 scopes of supply? or only for Infra #2?	Volume 2 – Part V, Appendix 1 – Scope of Services, 5.2.1
	A:	1. Yes. All, subject to NTA's discretion to implement changes and/or variations and/or alterations with respect to the Metro Project. 2. The DBOM Contractor shall ensure, inter alia, that its scope of work is integrated into Infra #1, in accordance with the Tender Documents. All, subject to NTA's discretion to implement changes and/or variations and/or alterations with respect to the Metro Project.	

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40.	**Q:**	Table 1 does not contain standards for assessment of **Cyber Security** (TS 50701 and EN 62443 series). Please clarify, if Cyber Security shall also form part of SISA assessment.	Volume 2 – Part V, Appendix 1 – Scope of Services, 2.1
	A:	The Tender Committee clarifies that cybersecurity shall form part of the SISA assessment, to the extent required in connection with the Services.	
41.	**Q:**	Referring to the subsystems to be considered for assessment, we assume that the Infra #2 contractors will offer their Generic Products and Generic Applications for Lines M1, M2 and M3. We assume that for the Specific Applications **Cross-acceptance approach** shall be applied. For PISA assessments, we expect that these Generic Products/Application are pre-certified accredited ISAs. Respective technical documents, e.g. Safety Cases, Safety Assessment Reports and Certificates, are available for review. We assume that this will be performed by PISAs. Please confirm.	Volume 2 – Part V, Appendix 1 – Scope of Services, 1.3.2
	A:	The Tender Committee clarifies that the assumptions set out in the question are plausible; however, they cannot be confirmed at this stage.	

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